

Contents

WiFi Network Name	2
Logging in	2
On iOS (iPhone/iPad)	2
On Android.....	2
Windows PC	2
Older laptop connection issues	3

WiFi Instructions

By the end of September, 2015, we will have completed installation of WiFi at every Agency office.

We are installing **secure** WiFi, which means only a person with a CPCS username and password will be able to access the network.

- Under no circumstances can you share your username and password to allow someone to access WiFi

This WiFi is on the network, which means you can access normal internal systems (internal web site, SPAM filters, etc.) on any device (work laptop, personal laptop, smart phone, tablet). Emails or files will be received across WiFi and not cellular data, saving you data charges.

WiFi Network Name

When in the office, look for the WiFi network **ZyXEL AD**. This name will be the same in every office. Once you login in at one office, you will be logged in to all offices.

Logging in

NOTE: When your Windows password changes, you will have to change your WiFi password to your new password.

On iOS (iPhone/iPad)

1. Go to Settings → Wi-Fi
2. Select Zyxel AD
3. It will ask for your username and password. Input your normal Windows/PC username and password. Select “accept” if you receive a Certificate message

On Android

1. Go to Settings → Wi-Fi
2. Select Zyxel AD
3. Under **Phase 2 authentication** drop-down, select **MSCHAPV2**
4. Under **Identity** input your username
5. Under **Password** input your password

Windows PC

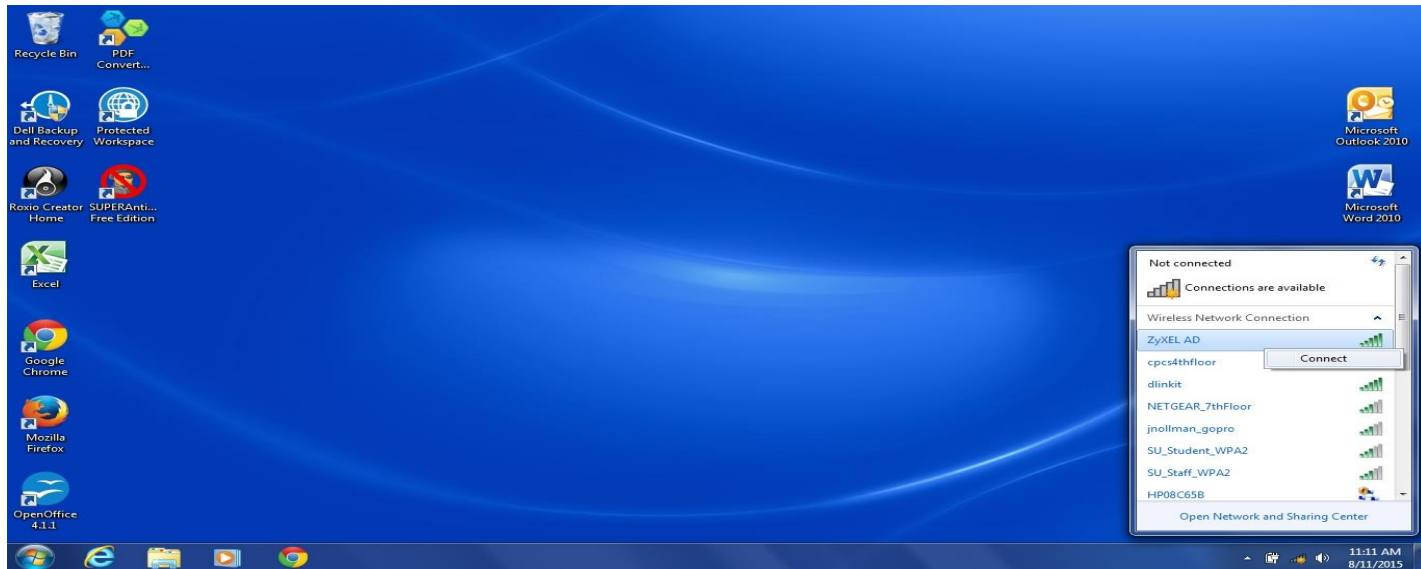
1. Select Zyxel AD

2. Input your Windows username and password when prompted

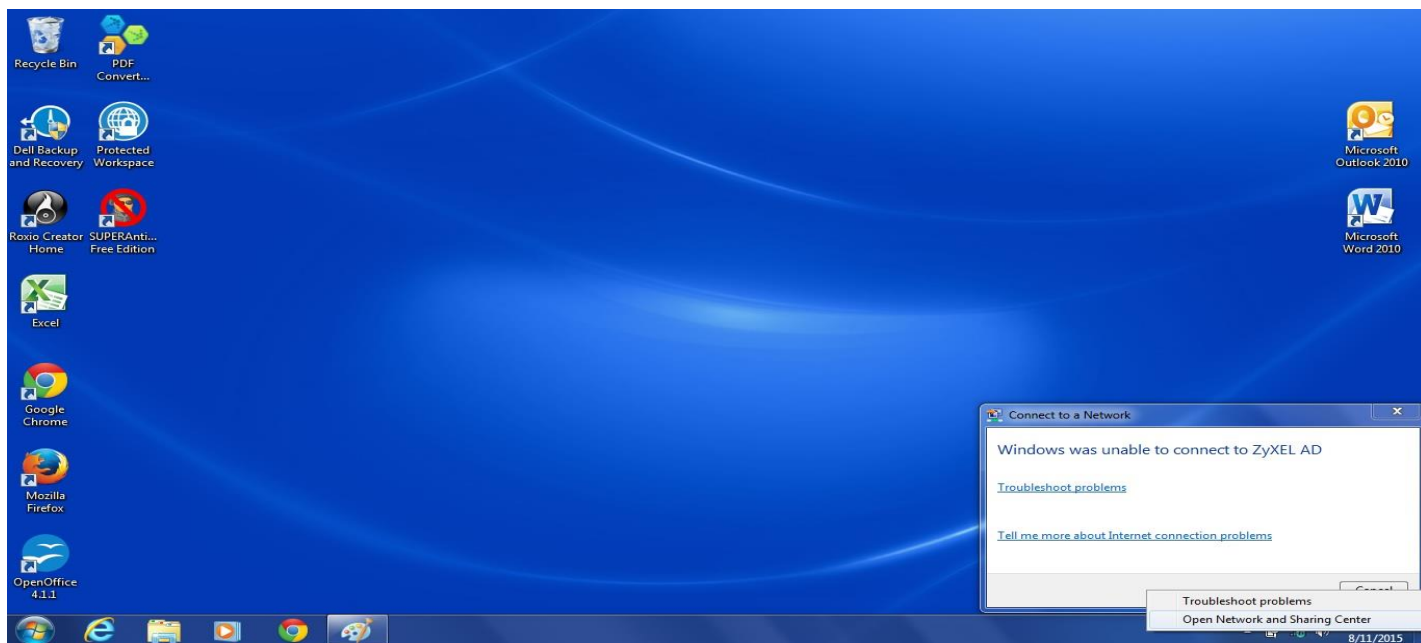
Older laptop connection issues

For some older laptops, there can be problems logging on to WiFi, if you get the “Windows was unable to connect to ZyXel AD” error, follow these instructions.

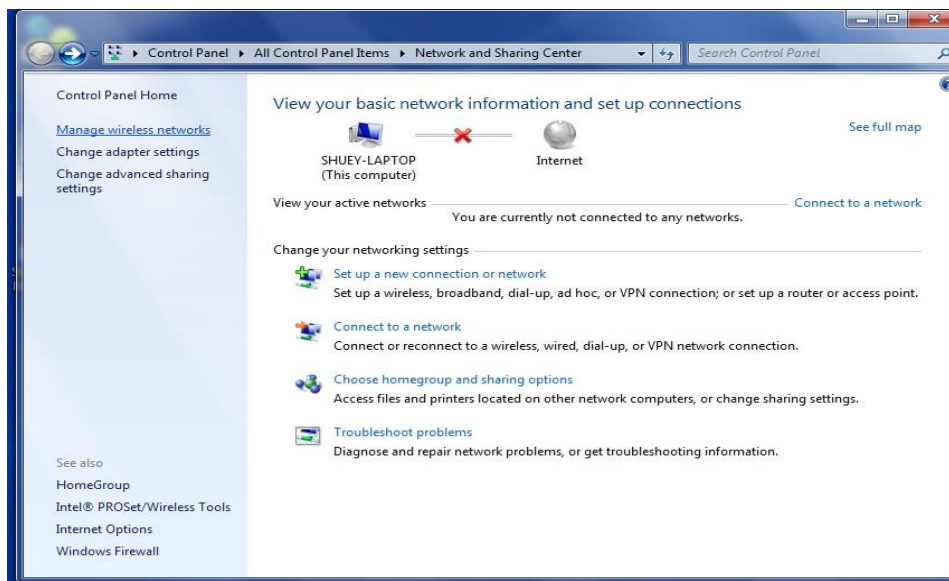
1. Left click on WiFi network bar. Right click on **ZyXel AD** and select **connect**.



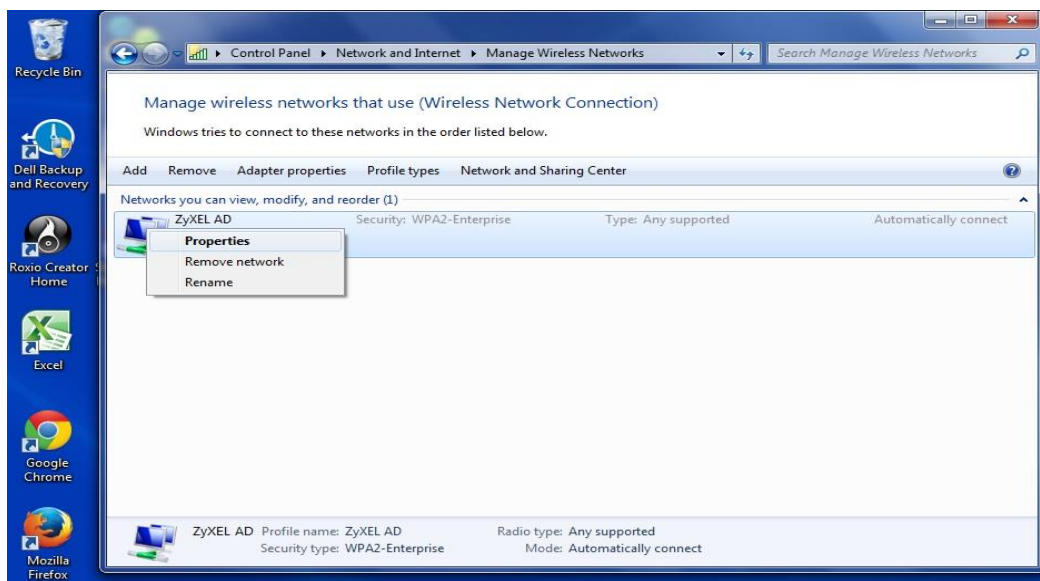
2. Wait for error message **Windows was unable to connect to ZyXel AD**, then right click on WiFi network bar and select **Open Network and Sharing Center**.



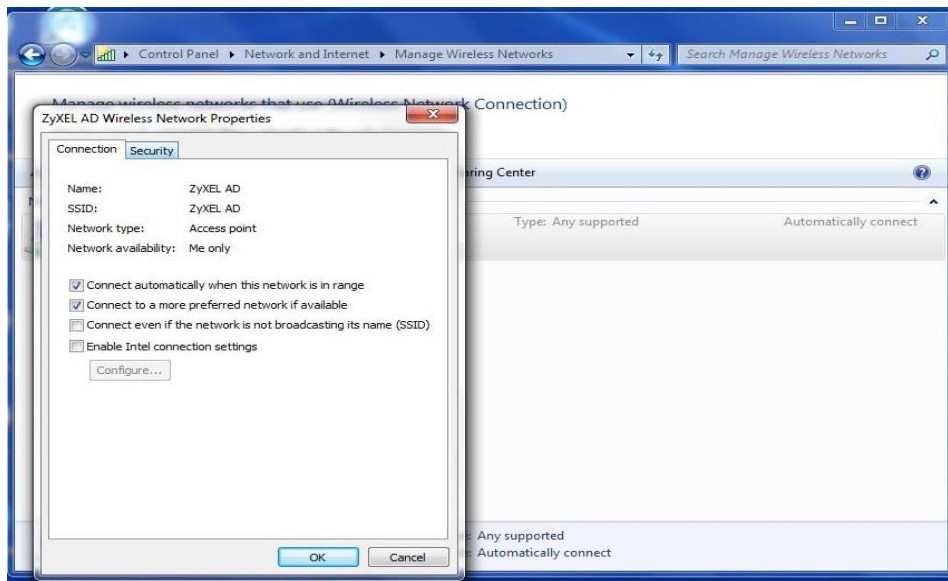
3. Left click on **Manage wireless networks**.



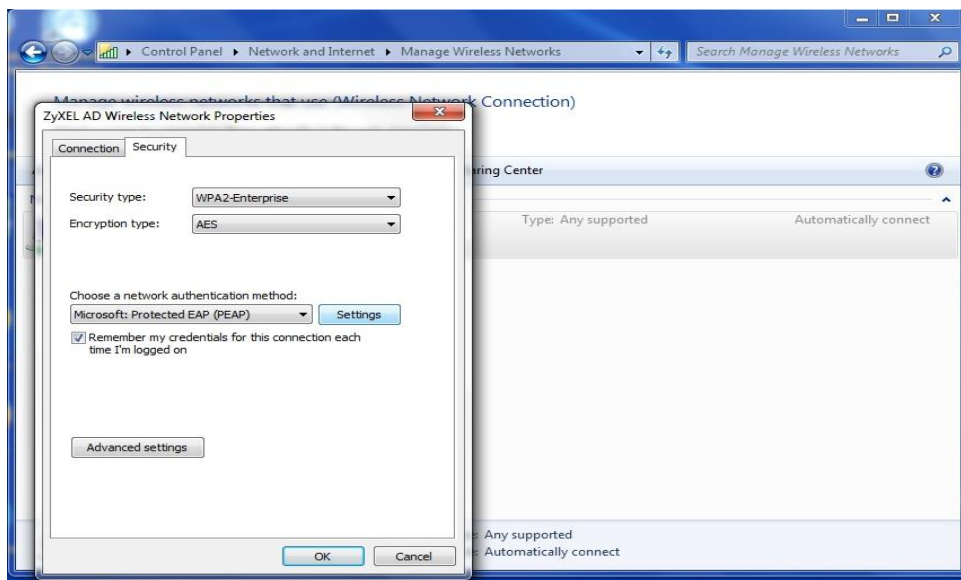
4. Right click on Zyxel AD and **select properties**.



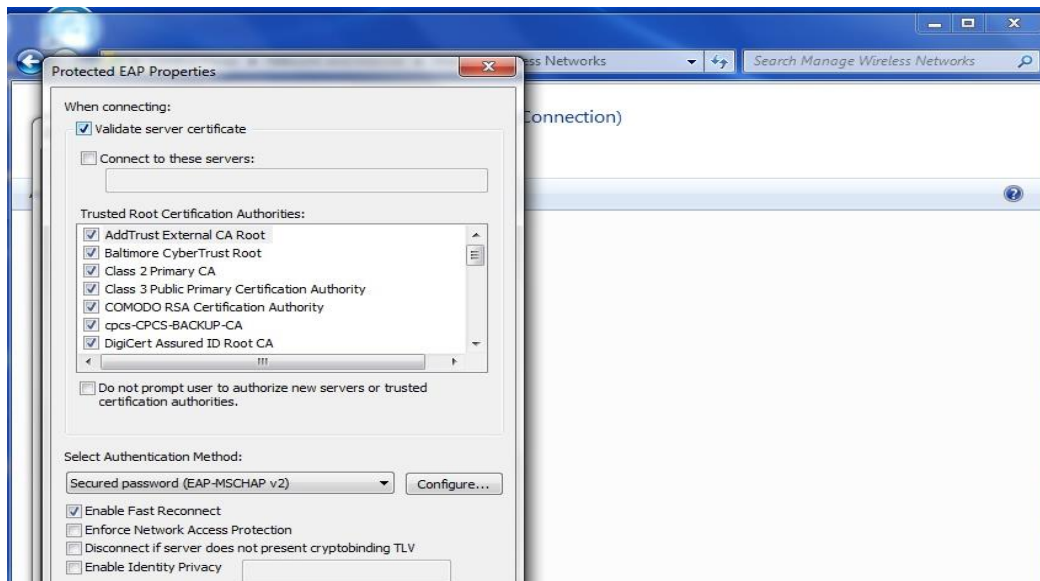
5. Left click on **security tab**.



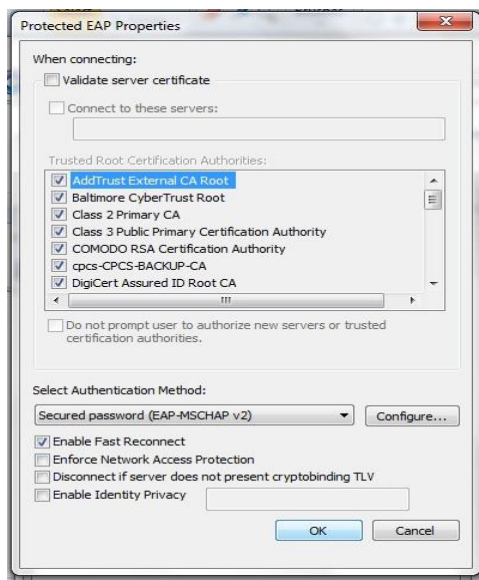
6. Select **Settings**.



7. Uncheck **Validate server certificate**.



8. Select **OK**.



9. Select **ok**.



10. Close window.

